|  |  |  |
| --- | --- | --- |
| **VOICE CURRENT AND NEW SERVICES** |  |  |
|  |  |  |
| **Telephone Line \*** | **Current Fees** | **New Fees** |
|  |  |  |
| **Deposit** | 5,000 LL | No deposit |
| **Installation** | Free of Charge | 9,000 LL |
| **Total (including: Deposit+Installation+VAT+Stamp)** | 7,000 LL | **13,000 LL** |
|  |   |   |
| **Recurring monthly charges** | 9,000 LL | **9,000 LL** |
|  |   |   |
| **Renunciation (تنازل)** | 10,000 LL | **25,000 LL** |
| **Change address** | 10,000 LL | **25,000 LL** |
| **Freeze/unfreeze subscription** | 10,000 LL | **25,000 LL** |
| **Recurring fees during freeze period** | 7,500 LL | **7,500 LL** |
| **Changing phone number** | 10,000 LL | **25,000 LL** |
| **Service codes (00, 03, …) activation/deactivation\*** | 10,000 LL | **25,000 LL** |
| **Cancel subscription** | 10,000 LL | **25,000 LL** |
| *\* Prices mentioned above are subject to VAT and stamp fee* |  |  |

|  |  |  |
| --- | --- | --- |
|  |  |  |
|  |  |  |
|  |
| **RETAIL INTERNET CURRENT AND NEW SERVICES** |  |  |  |
|  |  |  |  |
| **Installation Charges \*** |  |  |  |
| **Service** | **Current Fees** | **New Fees** |  |
| ADSL/VDSL/FTTC | 30,000 LL | **30,000 LL** |  |
| HDSL | 125,000 LL |  **125,000 LL** |  |
| FTTH | 60,000 LL | **150,000 LL** |  |
| FWA (LTE) | 30,000 LL | **100,000 LL** |  |
| Dedicated (≤ 10 Mbps) | 30,000 LL | **250,000 LL** |  |
| Dedicated (> 10 Mbps) | 50,000 LL | **250,000 LL** |  |
| \* CPE modem not included |  |  |  |
|  |  |  |  |
| **Unlimited Internet: Recurring Monthly Charges** |  |  |
| **Current Service** | **New Service \*** | **Current Fees** | **New Fees**  |
| 2 Mbps (Unlimited) | **6 Mbps (Unlimited)** | 60,000 LL | **175,000 LL** |
| 4 Mbps (Unlimited) | **8 Mbps (Unlimited)** | 90,000 LL | **250,000 LL** |
|   | **50 Mbps (Unlimited) *- brand new*** | **325,000 LL** |
| **\* Services are subject to Fair Usage Policy** |  |  |  |
|  |  |  |  |
| **Internet with Quota: Recurring Monthly Charges** |  |  |
| **Current Service** | **New Service (1)** | **Current Fees** | **New Fees**  |
| 4 Mbps (40 GB) | **4 Mbps (80 GB)** | 24,000 LL | **60,000 LL** |
| Open Speed (50 GB) | **50 Mbps (100 GB)** | 30,000 LL | **90,000 LL** |
| Open Speed (100 GB) | **50 Mbps (100 GB)** | 45,000 LL | **90,000 LL** |
| Open Speed (150 GB) | **50 Mbps (160 GB)** | 60,000 LL | **145,000 LL** |
| Open Speed (200 GB) | **50 Mbps (200 GB)** | 70,000 LL | **180,000 LL** |
| FTTH (300 GB) | **50 Mbps (300 GB)** | 75,000 LL | **250,000 LL** |
| FTTH (400 GB) | **300 Mbps (400 GB)** | 100,000 LL | **300,000 LL** |
| FTTH (500 GB) | **300 Mbps (500 GB)** | 120,000 LL | **350,000 LL** |
| FTTH (700 GB) | **300 Mbps (800 GB)** | 168,000 LL | **400,000 LL** |
| FTTH (1000 GB) | **300 Mbps (1000 GB)** | 240,000 LL | **500,000 LL** |
|   | **300 Mbps (1,500 GB)  *- brand new*** | **750,000 LL** |
|   | **300 Mbps (2,000 GB)  *- brand new*** | **900,000 LL** |
| HDSL (100 GB) | **HDSL (300 GB)** | **100,000 LL** | **250,000 LL** |
| Extra Consumption (per GB) | **Extra Consumption (per GB)** | 1,500 LL (Extra use ≤ 50 GB)1,000 LL (Extra use ˃ 50 GB) | **3,000 LL** |
|  | **Voucher (100 GB) *- brand new (2)*** | **75,000 LL** |
|   | **Voucher (200 GB) *- brand new (2)*** | **150,000 LL** |
| **(1) Subscriber can apply for throttling or freeze of service to limit or avoid extra consumption** |  |
| **(2) Subscriber can purchase a voucher (once a month) on top of his quota to be consumed during the same billing cycle** |  |
|  **Voucher prevails on extra consumption charges** |  |  |
|   |  |  |  |
| **Dedicated Internet**  |  |  |  |
| **Current Service** | **New Service** | **Current Fees** | **New Fees**  |
| Dedicated (N x 2 Mbps) - Unlimited | **Committed (N x 2Mbps) Unlimited** | **N x 180,000 LL** | **N x 400,000 LL** |
| Dedicated (N x 2 Mbps)for Heavy Users (> 50 Mbps) - Unlimited \* | **Committed (N x 2Mbps)Unlimited** | **N x 165,000 LL** |
|  | **Dedicated premium (N x 2Mbps)  *- brand new*** | **N x 700,000 LL** |
| **\* There is no more classification by heavy and non-heavy users in the new portfolio** |  |  |
|  |  |  |  |
| **Internet Services for Retail Businesses - brand new** |  |  |
| **New Service \*** | **Quota (GB)** | **Activation Fees** | **Monthly Fees**  |
| **Asymmetric Shared (100/20Mbps)** | **unlimited** | **500,000 LL** | **2,000,000 LL** |
| **Symmetric Shared (50/50Mbps)** | **unlimited** | **500,000 LL** | **3,000,000 LL** |
| **Symmetric Shared (100/100Mbps)** | **unlimited** | **1,000,000 LL** | **6,000,000 LL** |
| **Symmetric Shared N x (100/100 Mbps)(up to 1Gbps)** | **unlimited** | **N x 1,000,000 LL** | **N x 6,000,000 LL** |
| **\* Service is subject to Fair Usage Policy** |   |  |  |
|  |  |  |  |
|  |  |  |  |
| *\* Prices mentioned above are subject to VAT and stamp fee* |  |  |